

### 1 GENERAL

This acceptable use policy sets out the terms between you and us under which you may access our website [www.supportwarehouse.com](http://www.supportwarehouse.com) (our site). This acceptable use policy applies to all users of, and visitors to, our site.

Your use of our site means that you accept, and agree to abide by, all the policies in this acceptable use policy, which supplement our terms of website use.

[www.supportwarehouse.com](http://www.supportwarehouse.com) is a site operated by Support Warehouse Limited (we, us, our). We are registered in England and Wales under company number 04056599 and we have our registered office at IDC, Valley Drive, Ilkley, West Yorkshire, LS29 8PB, UK. Our main trading address is the same as the registered office. Our VAT number is 758 5011 25.

### 2 PROHIBITED USES

2.1 You may use our site only for lawful purposes. You may not use our site:

- 2.1.1 in any way that breaches any applicable local, national or international law or regulation;
- 2.1.2 in any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect;
- 2.1.3 for the purpose of harming or attempting to harm minors in any way; or
- 2.1.4 to knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

2.2 You also agree:

- 2.2.1 not to reproduce, duplicate, copy or re-sell any part of our site in contravention of the provisions of our terms of website use.
- 2.2.2 not to access without authority, interfere with, damage or disrupt any part of our site; any equipment or network on which our site is stored; any software used in the provision of our site; or any equipment or network or software owned or used by any third party.

### 3 SUSPENSION AND TERMINATION

3.1 We will determine, in our discretion, whether there has been a breach of this acceptable use policy through your use of our site. When a breach of this policy has occurred, we may take such action as we deem appropriate.

3.2 Failure to comply with this acceptable use policy constitutes a material breach of the terms of use upon which you are permitted to use our site, and may result in our taking all or any of the following actions:

- 3.2.1 immediate, temporary or permanent withdrawal of your right to use our site;
- 3.2.2 issue of a warning to you;
- 3.2.3 legal action against you; or
- 3.2.4 disclosure of such information to law enforcement authorities as we reasonably feel is necessary.

3.3 We exclude liability for actions taken in response to breaches of this acceptable use policy. The responses described in this policy are not limited, and we may take any other action we reasonably deem appropriate.

### 4 CHANGES TO THE ACCEPTABLE USE POLICY

We may revise this acceptable use policy at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we make, as they are legally binding on you. Some of the provisions contained in this acceptable use policy may also be superseded by provisions or notices published elsewhere on our site.

Last updated: May 2017